

## Law Quiz No.7 – Consumer Protection

1. Section 52 of the Trade Practises Act is about M \_\_\_\_\_ (one word) and D \_\_\_\_\_ (one word) conduct.
2. Section 53 of the Trade Practises Act is about F \_\_\_\_\_ R \_\_\_\_\_ (two words).
3. Contravention of Section 52 of the Trade Practises Act is a criminal offence.  
True or False
4. “Passing Off” is when:
  - (a) There is an attempt to sell goods by misleading the buyer to believe the goods are products of another company.
  - (b) There is an attempt to sell goods by unsolicited email advertising.
  - (c) There is an attempt to sell goods by door-to-door selling which is unlicensed
  - (d) There is an attempt to sell goods by deliberately advertising goods at reduced selling prices (i.e. 40% off) when in fact such discounts only apply to few items.
5. In the context of the Trade Practises Act 1974, what does anti-competitive practises mean?
  - (a) Actions by individuals that ensure the price and quality of products are determined by market forces
  - (b) Actions by individuals that interfere with normal market forces that determine price and quality of products and services.
  - (c) Actions by businesses that ensure the price and quality of products are determined by market forces
  - (d) Actions by businesses that interfere with normal market forces that determine price and quality of products and services.
6. Is a consumer entitled to a refund in the following cases:
  - (a) The product is faulty or damaged YES or NO
  - (b) The product had a fault which was known about prior to purchase YES or NO
  - (c) The product does not agree with the description YES or NO
  - (d) The product was more expensive than another nearby store YES or NO